

STELLAR UX TOOLKIT

Information mapping & Pre-prototyping tools for your digital product team.

BETA

ENGAGEMENT FORMULA EXERCISE

THE FORMULA FOR MESMERIZING EXPERIENCES.

A checklist for maximum impact.

People only remember emotionally

charged experiences.

Mesmerizing experiences are vital

for your brand image.

Want to learn more?

VISIT NIELSKIJF.COM

STELLARUXDESIGNSYSTEM

ENGAGEMENT FORMULA

Interest × Interaction × Mesmerizing Moments × Vulnerability × Positive Energy × Insight/Education × Authenticity × Gift/Reward.

BUILDING BLOCKS FOR A MESMERIZING EXPERIENCE: EXPERIENCE.

Interest	Interaction	Mesmerizing moments	Vulnerability
Want, inspire, Need, Desire, Curiosity	Meaningful Task Completion, Questions.	Art, Fun, Humor, Wow, Joy, Shock, Surprise	Open, honest, transparent, emotional available.
Positive Energy	Insight/ Education	Authenticity	Gift/ Reward
Drive, Ambition & Passion. Positive Outcome	Combine action & learning	Character Map, Quircks	Gamification, Experience points, valuable output.

If one our more blocks are missing or suboptimimal the experience will not be memorable.



KEYWORDS

Trust & Credibility 4/5

1/5 Hospitality

Responsibility

Accountability

Reputation

1/5

3/5

4/5

Harsh, Functional, Static,

Seamless, Frictionless, Fluid,

Obstacles, Frustrations,

UX KPI's, Moments.

PART OF THE **STELLAR UX DESIGN SYSTEM**

×	Hi There! Nice to meet you.	
	I am OS. I help Niels get stuff done, when he is busy doing other stuff.	
	What's you name?	
¥	Your name Ask me later	
	Hi Charles!	
	What brings you here? 1 – I would like to get in touch!	
	2 – I want to learn about Conversational Design.	
	2 – I want to learn about Conversational Design. Make Other Choice	

EFINE YOUR BRAND ASSISTANT D

Build relationships with your audiences.





THE TRUTH IS IN OUR CONVERSATIONS

SOCIAL INNOVATION STUDIO

HOME OF

STELLAR UX

Co-design experience maps with your digital product teams and

pre-prototype better solutions before you start coding.

Build relationships with your customers, partners, and employees

through your conversational brand assistant.

Niels Kijf

System & Conversation Designer

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